

Learner Name: _____

Training Provider: _____

Qualification Undertaken: _____

LEARNER	😊	⬅	😐	➡	☹	Comments
The Information Advice and Guidance Service was explained to me when I started training.	96%	2%	2%			Very good.
The Minimum Service Level Standards were explained to me.	92%	2%	6%			Excellent Don't remember
The IAG Officer was able to help with my queries/problems.	92%	4%	4%			Excellent
The IAG Officer was able to help with training I need in the future.	88%	6%	6%			Barrie offered advice. Very good
I have been in touch with the IAG Officer on at least three occasions.	88%	10%	2%			Only received two visits
I found the service useful.	90%	4%	6%			Excellent

EMPLOYER	😊	⬅	😐	➡	☹	Comments
						Better communicational on the financial rewards.
I was aware that this service was available to my employee(s).	100%					
I received an Information Pack explaining the service.	90%		3%		7%	
I believe that the service was useful to my employee(s)	97%	3%				Excellent-more confident
I believe that this service was useful.	90%	3%	7%			Made employee very confident.

TRAINING PROVIDER	😊	⬅	😐	➡	☹	Comments
I was aware that this service was available to our learners.	100%					I no longer work at Unipart, I left in June 2007
I received an Information Pack explaining the service	100%					BCTG gave a presentation to staff on IAG service
I believe that this service was useful.	52%	20%	27%			One of the training providers did not contribute to the evaluation.